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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

My provider is Sonic.net. They have the best customer and technical support I have ever experienced from any carrier. I've been a DSL customer since 1998.

If you force all of us to go back to a single provider, we will have to pay very high prices for the very worst service in the industry. Typically it's over a half hour before they even answer the phone. After that they drag you over the coals with questions like "is your computer plugged in." Aren't you interested in providing a competitive landscape where customers can choose local providers who provide local jobs (where ATT had me talking to call centers all over the country) and great service for a reasonable price? Or, are the lobbyists for the two or three big ISPs taking your execs out for fancy dinners and other forms of "entertainment?"

I am a software engineering consultant. Without high performance broadband with great uptime percentages (like it's never turned off once in three years), I can't feed my daughter. ATT had many multi-day outages and they couldn't even explain what happened.

Thank you,
Barry Schwartz

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